



Federal Regulatory Affairs
2300 N St. NW, Suite 710 Washington DC 20037
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REDACTED FOR PUBLIC INSPECTION

July 2, 2012

FILED/ACCEPTED

BY HAND

JUL - 2 2012

Marlene H. Dortch
Secretary
Federal Communications Commission
445 12th St., S.W.
Washington, D.C. 20554

Federal Communications Commission
Office of the Secretary

Re: Frontier Communications Submission in Response to 47 C.F.R. § 54.313

Dear Ms. Dortch:

Pursuant to the Commission's Report and Order in WC Docket No. 10-90, Frontier Communications Corp. hereby files its report and certifications as required by sections 54.313(a)(2-6) and (h) of the Commission's rules as directed by the Public Notice issued May 8, 2012 (DA 12-729). A copy of this report is also being filed with the Universal Service Administrative Company and each State public service commission in which Frontier operates as an ETC.

Portions of this submission include confidential information that is filed pursuant to the Commission's September 16, 2010 Protective Order in this docket.¹ Specifically, Frontier requests confidential treatment of the detailed reporting of outages lasting longer than 30 minutes in 2011, which includes the location, cause, duration and efforts taken to prevent further outages. This information is competitively sensitive and is not normally released to the public; release of such sensitive data could give Frontier's competitors an advantage in the markets described therein.² The non-redacted portions have been marked as confidential. Frontier requests that the documents marked as confidential be withheld from public inspection. Frontier is also filing a redacted copy of this report for public inspection.

¹ *In re*: Developing a Unified Inter-carrier Compensation Regime; Establishing Just and Reasonable Rates for Local Exchange Carriers; Connect America Fund; High-Cost Universal Service Support; A National Broadband Plan for Our Future, CC Dkt. No. 01-92, WC Dkt. Nos. 07-135, 10-90, 05-337, GN Dkt. No. 09-51, *Protective Order*, DA 10-1749, 25 FCC Rcd. 13160 (rel. Sep. 16, 2010).

² Frontier notes that section 4.2 of the Commission's rules, which governs disruptions of communications service, states that reports of service disruptions are "presumed to be confidential." 47 C.F.R. § 4.2 (2012).

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Please feel free to contact me with any further questions.

Sincerely,

/s/

Michael D. Saperstein, Jr.
Director of Federal Regulatory Affairs
Frontier Communications
(202) 223-6807

Attachment

cc: Lynn Hewitt Engledow

**FRONTIER COMMUNICATIONS ANNUAL REPORT FOR CERTIFICATION AS AN
ELIGIBLE TELECOMMUNICATIONS CARRIER**

In accordance with the USF/ICC Transformation Order released in this docket on November 18, 2011, clarified by the Order released on February 3, 2012, Frontier Communications Corporation (Frontier Communications) hereby files this Annual Report (Report) of its compliance with the requirements to remain an Eligible Telecommunications Carrier (ETC) in accordance with § 54.313 of the Commission's rules. The following companies, which comprise Frontier Communications, request continued certification as an ETC for purposes of receiving high cost federal Universal Service Fund (USF) support in 2012-2013, as well as any other USF support for which it is eligible:

| COMPANY | STUDY AREA | STUDY AREA CODE |
|---|--|-----------------|
| Citizens Telecommunications Company of California, Inc. | Citizens Telecommunications Company of California. | 542308 |
| | Citizens Telecommunications Company of California (Golden State) | 543402 |
| | Citizens Telecommunications Company of California (Tuolumne) | 544342 |
| | Citizens Telecommunications Company of California (Global Valley Networks) | 542315 |
| Citizens Telecommunications Company of Idaho | Citizens Telecommunications Company of Idaho | 474427 |
| Citizens Telecommunications Company of Illinois | Citizens Telecommunications Company of Illinois | 341183 |
| Citizens Telecommunications Company of Minnesota, LLC | Citizens Telecommunications Company of Minnesota (Lakes) | 361123 |
| | Citizens Telecommunications Company of Minnesota (South) | 367123 |
| Citizens Telecommunications Company of Montana | Citizens Telecommunications Company of Montana | 484322 |
| Citizens Telecommunications Company of Nebraska LLC | Citizens Telecommunications Company of Nebraska | 371128 |
| Citizens Telecommunications Company of Nevada | Citizens Telecommunications Company of Nevada - North | 554431 |
| | Citizens Telecommunications Company of Nevada – South | 554432 |
| Citizens Telecommunications Company of New York, Inc. | Citizens Telecommunications Company of New York (Upstate) | 154532 |
| | Citizens Telecommunications Company of New York (Red Hook) | 154533 |
| | Citizens Telecommunications Company of New York (Western Counties) | 154534 |

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| Citizens Telecommunications Company of Oregon | Citizens Telecommunications Company of Oregon | 533401 |
| Citizens Telecommunications Company of Tennessee L.L.C | Citizens Telecommunications Company of Tennessee | 294336 |
| Citizens Telecommunications Company of Volunteer State LLC | Citizens Telecommunications Company of Volunteer State | 290580 |
| Citizens Telecommunications Company of the White Mountains, Inc | Citizens Telecommunications Company of the White Mountains | 454426 |
| Citizens Telecommunications Company of Utah | Citizens Telecommunications Company of Utah | 504429 |
| Citizens Telecommunications Company of West Virginia | Citizens Telecommunications Company of West Virginia (Mountain State) | 200271 |
| | Citizens Telecommunications Company of West Virginia (St. Mary's) | 204338 |
| | Citizens Telecommunications Company of West Virginia (Bluefield) | 204339 |
| Citizens Utilities Rural Company, Inc. | Citizens Utilities Rural Company | 452172 |
| Commonwealth Telephone Company LLC | Commonwealth Telephone Company | 170161 |
| Frontier Communications – Midland, Inc. | Frontier Communications – Midland | 341055 |
| Frontier Communications – Prairie, Inc. | Frontier Communications – Prairie | 341073 |
| Frontier Communications – Schuyler, Inc. | Frontier Communications – Schuyler | 341079 |
| Frontier Communications – St. Croix LLC | Frontier Communications – St. Croix | 330944 |
| Frontier Communications Northwest Inc. | Frontier Communications Northwest (WA) | 522416 |
| | Frontier Communications Northwest (WA-Contel) | 522449 |
| | Frontier Communications Northwest (OR) | 532416 |
| | Frontier Communications Northwest (ID) | 472416 |
| Frontier Communications of Alabama, LLC | Frontier Communications of Alabama | 250306 |
| Frontier Communications of Ausable Valley, Inc. | Frontier Communications of Ausable Valley | 150072 |
| Frontier Communications of Breezewood, LLC | Frontier Communications of Breezewood | 170149 |
| Frontier Communications of Canton, LLC | Frontier Communications of Canton | 170152 |
| Frontier Communications of DePue, Inc. | Frontier Communications of DePue | 340998 |

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| Frontier Communications of Fairmount LLC | Frontier Communications of Fairmount | 220362 |
| Frontier Communications of Georgia LLC | Frontier Communications of Georgia | 220387 |
| Frontier Communications of Illinois, Inc. | Frontier Communications of Illinois | 341038 |
| Frontier Communications of Indiana LLC | Frontier Communications of Indiana | 320750 |
| Frontier Communications of Iowa, LLC | Frontier Communications of Iowa | 351127 |
| Frontier Communications of Lakeside, Inc. | Frontier Communications of Lakeside | 341011 |
| Frontier Communications of Lakewood, LLC | Frontier Communications of Lakewood | 170178 |
| Frontier Communications of Lamar County, LLC | Frontier Communications of Lamar County | 250301 |
| Frontier Communications of Michigan, Inc. | Frontier Communications of Michigan Frontier Communications of Michigan (OH) | 310682 300682 |
| Frontier Communications of Minnesota, Inc. | Frontier Communications of Minnesota | 361367 |
| Frontier Communications of Mississippi LLC | Frontier Communications of Mississippi | 280460 |
| Frontier Communications of Mondovi LLC | Frontier Communications of Mondovi | 330912 |
| Frontier Communications of Mt. Pulaski, Inc. | Frontier Communications of Mt. Pulaski | 341061 |
| Frontier Communications of New York, Inc. | Frontier Communications of New York | 150100 |
| Frontier Communications of Orion, Inc. | Frontier Communications of Orion | 341067 |
| Frontier Communications of Oswayo River LLC | Frontier Communications of Oswayo River | 170194 |
| Frontier Communications of Pennsylvania, LLC | Frontier Communications of Pennsylvania | 170168 |
| Frontier Telephone of Rochester, Inc. | Frontier Telephone of Rochester | 150121 |
| Frontier Communications of Seneca-Gorham, Inc. | Frontier Communications of Seneca-Gorham | 150122 |
| Frontier Communications of Sylvan Lake, Inc | Frontier Communications of Sylvan Lake | 150128 |

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| Frontier Communications of the Carolinas Inc. | Frontier Communications of the Carolinas (SC) | 240479 |
| | Frontier Communications of the Carolinas (SC-Contel) | 240526 |
| | Frontier Communications of the Carolinas (NC) | 230479 |
| | Frontier Communications of the Carolinas (NC-Contel) | 230509 |
| | Frontier Communications of the Carolinas (IL) | 343035 |
| Frontier Communications of the South, LLC | Frontier Communications of the South (AL) | 250318 |
| | Frontier Communications of the South (FL) | 210318 |
| Frontier Communications of the Southwest Inc. | Frontier Communications of the Southwest (CA-Contel) | 541863 |
| | Frontier Communications of the Southwest (AZ-Contel) | 452302 |
| | Frontier Communications of the Southwest (NV-Contel) | 552302 |
| Frontier Communications of Thorntown LLC | Frontier Communications of Thorntown | 320828 |
| Frontier Communications of Virginia, Inc. | Frontier Communications of Virginia | 205050 |
| Frontier Communications of Viroqua LLC | Frontier Communications of Viroqua | 330967 |
| Frontier Communications of Wisconsin LLC | Frontier Communications of Wisconsin | 330964 |
| Frontier Communications West Coast Inc. | Frontier Communications West Coast (CA) | 542344 |
| Frontier Midstates Inc. | Frontier Midstates (MI) | 313033 |
| | Frontier Midstates (IN) | 323034 |
| Frontier North Inc. | Frontier North (WI) | 330886 |
| | Frontier North (OH) | 300615 |
| | Frontier North (MI) | 310695 |
| | Frontier North (IN) | 320772 |
| | Frontier North (IN-Contel) | 320779 |
| | Frontier North (IL-Contel) | 341036 |
| | Frontier North (IL) | 341015 |
| Frontier West Virginia Inc. | Frontier West Virginia, Inc. | 205050 |
| Navajo Communications Company, Inc. | Navajo Communications Company (AZ) | 454449 |
| | Navajo Communications Company (NM) | 494449 |
| | Navajo Communications Company (UT) | 504449 |
| Ogden Telephone Company | Ogden Telephone Company | 150110 |
| Rhineland Telephone LLC | Rhineland Telephone- Crandon | 330870 |
| | Rhineland Telephone - Headwaters | 330891 |
| | Rhineland Telephone-Rhineland | 330940 |
| | Rhineland Telephone- Rib Lake | 330941 |

Based on the information contained in this Report, Frontier Communications respectfully requests that the FCC grant continued designation as an ETC and make the appropriate certification to USAC so that the companies described in this Report will receive USF support in 2012-2013. In support of this Application, Frontier Communications states the following:

1. §54.313(a)(1): Five Year Improvement Plan

Pursuant to ¶ 7 of the February 3, 2012 Order in this docket, “ETCs that are not required by a state commission to file a quality improvement plan with the state commission are not required to file a plan with the Commission this year.” Frontier has not been required by any state commission to submit a quality improvement plan and accordingly does not submit one to the Commission in 2012.

2. §54.313(a)(2): Outage Reporting

Please see Confidential Attachment A.

Outage reporting is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
Georgia
Illinois
Michigan
Mississippi
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Oregon
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

3. §54.313(a)(3): Unfulfilled Requests for Service

Please see Attachment B.

Counts of Unfulfilled requests for service are not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Indiana
Montana
Nevada
New York
North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Washington
Wisconsin

4. §54.313(a)(4): The Number of Complaints per 1,000 connections

Please see Attachment C.

The number of complaints per 1,000 connections is not being provided for the following states because the state has not required collection of such data.

Alabama
Arizona
California
Georgia
Illinois
Montana
Nevada
New York

North Carolina
North Dakota
Ohio
Pennsylvania
South Carolina
South Dakota
Tennessee
Utah
Virginia
Wisconsin

5. §54.313(a)(5): Certification of Compliance with Applicable Service Quality Standards and Consumer Protection Rules

The Frontier Communications ILEC companies certify that they comply with applicable state and FCC consumer protection and service quality standards. Frontier has a Customer Proprietary Network Information (CPNI) Manual which reflects the December 2007 revisions to the FCC's CPNI rules. Frontier has also implemented an Identity Theft Prevention Program in accordance with the federal Red Flag Rules.

6. §54.313(a)(6): Emergency Preparedness

The Frontier Communications ILEC companies certify that the companies are able to function in emergency situations as set forth in section 54.202(a)(2). Frontier Communications ILEC companies are able to remain functional in an emergency situation through the use of back-up power to ensure functionality without an external power source. The companies' network is engineered to provide maximum capacity in order to handle excess traffic in the event of traffic spikes resulting from emergency situations.

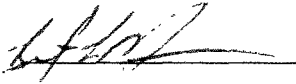
7. §54.313(h): Voice Rate Data

Frontier Communications reports that pursuant to § 54.318, as modified by the Commission's February 3, 2012, and May 14, 2012, Orders, no Frontier company receiving High Cost Loop Support or High Cost Model support has end-user rates below the Commission's \$10 rate floor.

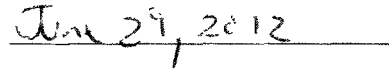
CONCLUSION

Based on the forgoing, Frontier Communications meets all the requirements for continued designation as an ETC. Frontier Communications therefore requests that the FCC issue an appropriate certification indicating that it is in compliance with 47 USC 254(e) and should receive all federal universal service support determined for distribution in 2013.

Signed,

A handwritten signature in dark ink, appearing to read 'K. F. Mason', written over a horizontal line.

Kenneth F. Mason
Vice President, Government and Regulatory Affairs
Frontier Communications
180 S Clinton Ave., 5th Floor
Rochester, NY 14646-0500

A handwritten date 'June 29, 2012' written in dark ink over a horizontal line.

Date

ATTACHMENT A - OUTAGE REPORTING - REDACTED FINAL (07-02-12)

West Virginia

Citizens Telecommunications Company of West Virginia

[illegible]

West Virginia

Citizens Telecommunications Company of West Virginia

[illegible]

Citizens Telecommunications Company of West Virginia

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